

### **HEALTH SURAKSHA - TOP UP PLUS**

### Eligibility

- This policy covers persons in the age group 5-65 years. The maximum entry age is restricted upto 65 years. However there will be no exit-age for ceasing of the cover.
- Children covered from 91 days onwards if both parents are covered under same policy.
- The policy offers option of covering on individual sum insured basis and on family floater basis
- This policy can be issued to an individual and/or family.
- The family includes self, spouse, dependent children and dependent parents.
- Dependent parents have to be covered under separate family floater policy. Parents shall include Your (Policyholder) dependant parents. Your (Policyholder) spouse's parents shall not be covered

### Policy Period

The policy will be issued for 1 year /2 years period

### Benefits

Claims under this Policy shall be payable only if the aggregate of covered Medical Expenses in respect to Hospitalisation(s) of Insured Person exceeds the Deductible applicable on per Policy Year basis.

The policy pays for the benefits mentioned below, in excess of the deductible opted by you.

- In-patient Treatment Covers medical expenses for hospitalization due to an illness or accident. We will pay for the medical expenses for room rent, boarding expenses, nursing, intensive care unit, medical practitioner(s), anaesthesia, blood, oxygen, operation theatre charges, surgical appliances, medicines, drugs and consumables, diagnostic procedures, cost of prosthetic & other devices or equipments if implanted internally during a surgical procedure,
- Pre-Hospitalization The medical expenses incurred due to an illness in 60 days immediately before the insured person was hospitalized, Post-Hospitalization - The medical expenses incurred in 90 days immediately
- after the insured person was discharged post hospitalization, Day care procedures The medical expenses for 140 day care procedures which do not require 24 hours hospitalization due to technological advancement in medical science.
- Domiciliary Treatment The medical expenses incurred by an Insured Person for availing medical treatment at his home which would otherwise have required hospitalisation.
- Organ Donor The medical expenses on harvesting the organ from the donor. Emergency Ambulance Expenses up to Rs. 2000 per hospitalisation for utilizing ambulance service for transporting insured person to hospital.

#### **Key Definitions**

- Pre-existing Condition means any condition, ailment or injury or related condition(s) for which Insured Person had signs or symptoms, and/ or were diagnosed, and/ or received medical advice/ treatment, within 48 months prior to the commencement of his first being covered under an Max Suraksha Plus policy with Us.
- Any One Illness means continuous period of illness and it includes relapse within 45 days from the date of last consultation with the Hospital/nursing home where treatment may have been taken. Occurrence of same illness after a lapse of 45 days as stated above will be considered as fresh illness for the purpose of this Policy.
- Deductible means a cost-sharing requirement under a health insurance policy that provides that We will not be liable for a specified rupee amount (as opted and mentioned in Policy Schedule. On Individual basis in case of Individual Policy and on Family Floater basis in case of Family Floater Policy) of the covered expenses, which will apply before any benefits are payable by Us. A Deductible does not reduce the Sum Insured.

#### Exclusions

- a. Deductible - We are not liable for any payment unless the medical expenses exceed the deductible. Deductible shall be applicable per policy year basis.
- Waiting Periods We are not liable for any treatment which begins during b. waiting periods except if any insured person suffers an accident.
- 30 days Waiting Period A waiting period of 30 days will apply to all claims c. unless:
  - The Insured Person has been insured under an Health Suraksha Top i. up Plus Policy continuously and without any break in the previous Policy Year. or
  - If the Insured person renews with Us and increases the sum insured ii. (other than as a result of the application of Cumulative Bonus) or

changes his deductible, then this exclusion shall only apply in relation to the amount by which the sum insured has been increased or deductible has been changed.

- Specific Waiting Periods: The illnesses and treatments listed below will be d. covered subject to a waiting period of 2 years as long as in the third policy year the insured person has been insured under an Health Suraksha - Top up Plus policy continuously and without any break:
  - Illnesses: arthritis if non infective; calculus diseases of gall bladder and i. urogenital system; cataract; fissure/fistula in anus, hemorrhoids, pilonidal sinus, gastric and duodenal ulcers; gout and rheumatism; internal tumours, cysts, nodules, polyps including breast lumps (each of any kind unless malignant); osteoarthritis and osteoporosis if age related; polycystic ovarian diseases; sinusitis and related disorders and skin tumours unless malignant.
  - Treatments: benign ear, nose and throat (ENT) disorders and surgeries ii. (including but not limited to adenoidectomy, mastoidectomy tonsillectomy and tympanoplasty); dilatation and curettage (D&C); hysterectomy for menorrhagia or fibromyoma or prolapse of uterus unless necessitated by malignancy; joint replacement; myomectomy for fibroids; surgery of gallbladder and bile duct unless necessitated by malignancy; surgery of genito urinary system unless necessitated by malignancy; surgery of benign prostatic hypertrophy; surgery of hernia; surgery of hydrocele; surgery for prolapsed inter vertebral disk; surgery of varicose veins and varicose ulcers; surgery on tonsils and sinuses; surgery for nasal septum deviation.
  - If the insured person renews with Us and increases the sum insured iii. (other than as a result of the application of Cumulative Bonus) or changes his deductible, then this exclusion shall only apply in relation to the amount by which the sum insured has been increased or deductible has been changed.
- Pre-existing Conditions will not be covered until 48 months of continuous coverage have elapsed, since inception of the first Health Suraksha - Top up Plus policy with Us.
  - If the Insured person renews with Us and increases the Sum Insured(other than as a result of the application of Cumulative Bonus) or changes his deductible, then this exclusion shall only apply in relation to i. the amount by which the Sum Insured has been increased or deductible has been changed.
- We will not make any payment for any claim in respect of any Insured Person directly or indirectly for, caused by, arising from or in any way attributable to any f) of the following unless expressly stated to the contrary in this Policy:
  - War or any act of war, invasion, act of foreign enemy, war like operations (whether war be declared or not or caused during service in the armed forces of any country), civil war, public defence, rebellion, revolution, insurrection, military or usurped acts, nuclear weapons/materials, i. chemical and biological weapons, radiation of any kind.
  - Any Insured Person committing or attempting to commit a breach of law with criminal intent, or intentional self injury or attempted suicide while ii. sane or insane.
  - Any Insured Person's participation or involvement in naval, military or air iii. force operation, racing, diving, aviation, scuba diving, parachuting, hang-gliding, rock or mountain climbing.
  - iv. The abuse or the consequences of the abuse of intoxicants or hallucinogenic substances such as intoxicating drugs and alcohol, including smoking cessation programs and the treatment of nicotine addiction or any other substance abuse treatment or services, or supplies.
  - Treatment of Obesity and any weight control program. V.
  - vi. Psychiatric, mental disorders (including mental health treatments); Parkinson and Alzheimer's disease; general debility or exhaustion ("rundown condition"); congenital internal or external diseases, defects or anomalies; genetic disorders; stem cell implantation or surgery; or growth hormone therapy; sleep-apnoea.
  - Venereal disease, sexually transmitted disease or Illness; "AIDS" (Acquired Immune Deficiency Syndrome) and/or infection with HIV (Human immunodeficiency virus) including but not limited to conditions vii. related to or arising out of HIV/AIDS such as ARC (AIDS related complex), Lymphomas in brain, Kaposi's sarcoma, tuberculosis.
  - Pregnancy (including voluntary termination), miscarriage (except as a viii. result of an Accident or Illness), maternity or birth (including caesarean

Registered & Corporate Office: 1ª Floor, 165 - 166 Backbay Reclamation, H. T. Parekh Marg, Churchgate, Mumbai - 400 020. Customer Service Address: 6" Floor, Leela Business Park, Andheri Kurla Road, Andheri (E), Mumbai - 400 059. Toll-free: 1800 2 700 700 (Accessible from India only) | Fax: 91 22 66383699 | care@hdfcergo.com | www.hdfcergo.com CIN : U66010MH2002PLC134869. IRDA Reg No. 125.

HDFC ERGO General Insurance Company Limited

### Prospectus



### **HEALTH SURAKSHA - TOP UP PLUS**

section) except in the case of ectopic pregnancy in relation to benefit inpatient treatment only.

- ix. Sterility, treatment whether to effect or to treat infertility; any fertility, subfertility or assisted conception procedure; surrogate or vicarious pregnancy; birth control, contraceptive supplies or services including complications arising due to supplying services.
- x. Dental treatment and surgery of any kind, unless requiring Hospitalisation.
- xi. Expenses for donor screening, or, save as and to the extent provided for in benefit Organ donor, the treatment of the donor (including surgery to remove organs from a donor in the case of transplant surgery).
- xii. Treatment and supplies for analysis and adjustments of spinal subluxation; diagnosis and treatment by manipulation of the skeletal structure; muscle stimulation by any means except for treatment of fractures other than hairline fractures and dislocations of the mandible and extremities.
- xiii. Treatment of nasal concha resection; circumcisions (unless necessitated by illness or injury and forming part of treatment); laser treatment for correction of eye due to refractive error; aesthetic or change-of-life treatments of any description such as sex transformation operations, treatments to do or undo changes in appearance or carried out in childhood or at any other times driven by cultural habits, fashion or the like or any procedures which improve physical appearance.
- xiv. Plastic surgery or cosmetic surgery unless necessary as a part of medically necessary treatment certified by the attending Medical Practitioner for reconstruction following an Accident, Cancer or Burns.
- xv. Experimental, investigational or unproven treatment, devices and pharmacological regimens.
- xvi. Measures primarily for diagnostic, X-ray or laboratory examinations or other diagnostic studies which are not consistent with or incidental to the diagnosis and treatment of the positive existence or presence of any Illness for which confinement is required at a Hospital.
- Convalescence, cure, rest cure, sanatorium treatment, rehabilitation measures, private duty nursing, respite care, long-term nursing care or custodial care.
- xviii. Any non allopathic treatment.
- xix. All preventive care, vaccination including inoculation and immunisations (except in case of post- bite treatment); any physical, psychiatric or psychological examinations or testing; enteral feedings (infusion formulae via a tube into the upper gastrointestinal tract) and other nutritional and electrolyte supplements, unless certified to be required by the attending Medical Practitioner as a direct consequence of an otherwise covered claim.
- xx. Charges related to a Hospital stay not expressly mentioned as being covered, including but not limited to charges for admission, surcharge, discharge, administration, registration, documentation and filing.
- xxi. Items of personal comfort and convenience including but not limited to television (wherever specifically charged for), charges for access to telephone and telephone calls, internet, foodstuffs (except patient's diet), cosmetics, hygiene articles, body care products and bath additive, barber or beauty service, guest service as well as similar incidental services and supplies, and vitamins and tonics unless vitamins and tonics are certified to be required by the attending Medical Practitioner as a direct consequence of an otherwise covered claim.
- xxii. Treatment rendered by a Medical Practitioner which is outside his discipline or the discipline for which he is licensed; treatments rendered by a Medical Practitioner who shares the same residence as an Insured Person or who is a member of an Insured Person's family, however proven material costs are eligible for reimbursement in accordance with the applicable cover.
- xxiii. The costs of any procedure or treatment by any person or institution that We have told You (in writing) is not to be used at the time of renewal or at any specific time during the policy period.
- xxiv. The provision or fitting of hearing aids, spectacles or contact lenses including optometric therapy, any treatment and associated expenses for alopecia, baldness, wigs, or toupees, medical supplies including elastic stockings, diabetic test strips, nebulizer and similar products.
- xxv. Any treatment or part of a treatment that is not of a reasonable charge, or

not medically necessary; drugs or treatments which are not supported by a prescription including medicines/ treatment taken beyond the prescribed limit.

- xxvi. Artificial limbs, crutches or any other external appliance and/or device used for diagnosis or treatment (except when used intra-operatively).
- xxvii. Any exclusion mentioned in the Schedule or the breach of any specific condition mentioned in the Schedule.

Sum Insured (Rs.): 2.00; 3.00; 4.00; 5.00; 7.50 and 10.00 Lacs

Deductible (Rs.): 1.00; 2.00; 3.00; 4.00 and 5.00 Lacs

### Requirement

Completed proposal form

#### **Pre-Policy Checkup**

Pre-Policy Checkup at our network may be required based upon the age, deductible and sum insured as mentioned below.

Deduc	tible (Rs.)	100,000	200,000	300,000	400,000	500,000
Sum I	nsured (Rs.)			1,000,000		
18-45	Yrs	Nil	Nil	Nil	Nil	Nil
46-55	Yrs	Nil	Nil	Nil	Nil	Nil
56-60	Yrs	Cat 2	Cat 2	Cat 2	Cat 2	Cat 2
61-65	Yrs	Cat 5	Cat 5	Cat 5	Cat 5	Cat 4
Sum l	nsured (Rs.)			750,000		
18-45	Yrs	Nil	Nil	Nil	Nil	Nil
46-55	Yrs	Nil	Nil	Nil	Nil	Nil
56-60	Yrs	Cat 2	Cat 2	Cat 2	Cat 2	Cat 2
61-65	Yrs	Cat 5	Cat 5	Cat 5	Cat 5	Cat 4
Sum I	nsured (Rs.)			500,000		
18-45	Yrs	Nil	Nil	Nil	Nil	-
46-55	Yrs	Nil	Nil	Nil	Nil	-
56-60	Yrs	Cat 1	Cat 1	Cat 1	Cat 1	-
61-65	Yrs	Cat 4	Cat 4	Cat 3	Cat 3	-
Sum I	nsured (Rs.)			400,000		
18-45	Yrs	Nil	Nil	Nil	-	-
46-55	Yrs	Nil	Nil	Nil	-	-
56-60	Yrs	Cat 1	Cat 1	Cat 1	-	-
61-65	Yrs	Cat 4	Cat 3	Cat 3	-	-
Sum l	nsured (Rs.)	300,000				
18-45	Yrs	Nil	Nil	-	-	-
46-55	Yrs	Nil	Nil	-	-	-
56-60	Yrs	Cat 1	Cat 1	-	-	-
61-65	Yrs	Cat 3	Cat 3	-	-	-
Sum I	nsured (Rs.)			200,000		
18-45	Yrs	Nil	-	-	-	-
46-55	Yrs	Nil	-	-	-	-
56-60	Yrs	Cat 1	-	-	-	-
61-65	Yrs	Cat 3	-	-	-	-
Cat 1	ME, RUA, FE	3S, CBC, Lip	oids, ECG			
Cat 2		A, FBS, CBC, Lipids, TMT, SGOT, HbA1c, Sr Creat, PSA USG abd (females)				
Cat 3	ME, RUA, FE PSA (males)			GOT, Total F	Proteins, Sr	Creat,
Cat 4	ME, RUA, FE	3S, CBC, Lip	oids, TMT, L	FT, Sr Creat	, PSA (male	s),

Cat 4 ME, RUA, FBS, CBC, Lipids, TMT, LFT, Sr Creat, PSA (males), USG Abd (females) Cat 5 ME, RUA, FBS, CBC, Lipids, TMT, HbA1c, LFT, RFT, PSA (males),

USG Abd (females)

ME-Medical Examination (Report), CBC-Complete Blood Count, ECG-Electro Cardio Gram, FBS-Fasting Blood Sugar, Lipids-Lipid Profile, Sr Creatinine-Serum Creatinine, PSA-Prostate Specific antigen, RUA-Routine Urine Examination, TMT-Treadmill Test, USG-Ultrasonogram, SGOT-Serum Glutamic Oxaloacetic Transaminase, TC-Total Cholesterol, LFT-Liver Function Test, RFT – Renal Function Test

We will reimburse 50% of the expenses incurred per insured person on the acceptance of the proposal. The medical reports are valid for a period of 90 days from the date of Pre-Policy Checkup.

# HDFC ERGO General Insurance Company Limited

Prospectus



## **HEALTH SURAKSHA - TOP UP PLUS**

### Premium Rates

### One Year Gross Premiums (excl. Tax)

Individual	SI -10 Lac								
maividuai	Deductible								
Age Band	1 Lac	1 Lac 2 Lac 3 Lac 4 Lac 5 Lac							
0-17	4,910	4,635	4,320	3,985	3,725				
18-35	6,735	6,410	5,955	5,460	5,135				
36-45	8,105	7,570	7,140	6,575	6,190				
46-50	14,545	13,645	12,810	11,795	11,110				
51-55	15,270	14,330	13,455	12,390	11,660				
56-60	16,975	15,325	14,635	13,735	12,310				
61-65	24,520	22,130	20,220	16,780	13,485				
66-70	33,050	29,825	27,255	22,620	18,185				
>70	49,845	42,740	39,050	32,410	26,055				

Individual	SI -7.5 Lac								
maividuai	Deductible								
Age Band	1 Lac	1 Lac 2 Lac 3 Lac 4 Lac 5							
0-17	3,500	3,335	3,195	2,505	2,320				
18-35	4,800	4,535	4,390	3,915	3,205				
36-45	5,780	5,455	5,245	4,695	4,115				
46-50	10,370	9,790	9,475	8,425	7,380				
51-55	10,890	10,280	9,950	8,845	7,745				
56-60	12,600	11,900	10,705	9,290	8,135				
61-65	18,200	15,945	14,335	12,445	10,900				
66-70	24,530	21,485	19,325	16,775	14,695				
>70	36,405	30,790	27,690	24,035	21,055				

Individual	SI - 5 Lac								
individual		Deductible							
Age Band	1 Lac	2 Lac	3 Lac	4 Lac					
0-17	2,090	1,970	1,790	1,430					
18-35	2,870	2,705	2,460	1,985					
36-45	3,455	3,255	2,915	2,380					
46-50	6,200	5,845	5,300	4,210					
51-55	8,260	6,510	6,010	5,050					
56-60	9,590	7,530	6,975	5,580					
61-65	15,680	12,005	11,405	9,125					
66-70	21,570	16,510	15,685	12,550					
>70	24,760	19,060	18,110	14,485					

Individual		SI - 4 Lac		SI - 3	3 Lac	SI - 2 Lac		
individual	Deductible							
Age Band	1 Lac	2 Lac	3 Lac	1 Lac	2 Lac	1 Lac		
0-17	1,785	1,530	1,315	1,450	1,100	980		
18-35	2,450	2,100	1,805	1,875	1,625	1,275		
36-45	2,950	2,525	2,170	2,550	2,075	1,430		
46-50	5,295	4,795	4,530	4,250	3,690	2,470		
51-55	7,420	5,610	5,395	6,390	4,770	3,550		
56-60	8,610	6,520	6,290	7,420	5,540	4,120		
61-65	13,250	10,655	10,290	12,130	9,060	6,730		
66-70	18,700	14,655	14,155	16,690	12,460	9,260		
>70	21,440	17,255	16,665	19,700	15,170	12,150		

1 Adult +	SI -10 Lac								
1 Child	Deductible								
Age Band	2 Lac	2 Lac 3 Lac 4 Lac 5 Lac							
18-35	8,950	8,320	7,635	7,175					
36-45	10,110	9,505	8,750	8,230					
46-50	16,185	15,175	13,970	13,150					
51-55	16,870	15,820	14,565	13,700					
56-60	17,865	17,000	15,910	14,350					
61-65	24,670	22,585	18,955	15,525					
66-70	32,365	29,620	24,795	20,225					
>70	45,280	41,415	34,585	28,095					

1 Adult +	SI - 7.5 Lac						
1 Child	Deductible						
Age Band	2 Lac	3 Lac	4 Lac	5 Lac			
18-35	6,355	6,135	5,345	4,475			
36-45	7,275	6,990	6,125	5,385			
46-50	11,610	11,220	9,855	8,650			
51-55	12,100	11,695	10,275	9,015			
56-60	13,720	12,450	10,720	9,405			
61-65	17,765	16,080	13,875	12,170			
66-70	23,305	21,070	18,205	15,965			
>70	32,610	29,435	25,465	22,325			

1 Adult +		SI - 5 Lac		SI - 4	l Lac	SI - 3 Lac		
1 Child		Deductible						
Age Band	2 Lac	3 Lac	4 Lac	2 Lac	3 Lac	2 Lac		
18-35	3,780	3,440	2,770	2,935	2,525	2,240		
36-45	4,330	3,895	3,165	3,360	2,890	2,690		
46-50	6,920	6,280	4,995	5,630	5,250	4,305		
51-55	7,585	6,990	5,835	6,445	6,115	5,385		
56-60	8,605	7,955	6,365	7,355	7,010	6,155		
61-65	13,080	12,385	9,910	11,490	11,010	9,675		
66-70	17,585	16,665	13,335	15,490	14,875	13,075		
>70	20,135	19,090	15,270	18,090	17,385	15,785		

	SI - 10 Lac					
2 Adult		Dedu	ctible			
Age Band	2 Lac	3 Lac	4 Lac	5 Lac		
18-35	9,615	8,930	8,190	7,705		
36-45	11,350	10,710	9,860	9,285		
46-50	21,835	20,495	18,870	17,780		
51-55	22,930	21,530	19,825	18,655		
56-60	24,515	23,415	21,975	19,695		
61-65	35,410	32,350	26,850	21,580		
66-70	47,720	43,605	36,195	29,095		
>70	68,385	62,480	51,860	41,685		

0.4.1.14	SI - 7.5 Lac							
2 Adult	Deductible							
Age Band	2 Lac	2 Lac 3 Lac 4 Lac 5 Lac						
18-35	6,805	6,580	5,875	4,805				
36-45	8,185	7,865	7,040	6,170				
46-50	15,665	15,160	13,480	11,810				
51-55	16,450	15,915	14,150	12,390				
56-60	19,045	17,125	14,865	13,015				
61-65	25,510	22,940	19,910	17,440				
66-70	34,380	30,920	26,840	23,510				
>70	49,260	44,300	38,460	33,685				

2 Adult		SI - 5 Lac		SI - 4	l Lac	SI - 3 Lac
2 Adult			De	ductible		
Age Band	2 Lac	3 Lac	4 Lac	2 Lac	3 Lac	2 Lac
18-35	4,060	3,690	2,975	3,145	2,705	2,845
36-45	4,885	4,375	3,565	4,420	3,795	3,630
46-50	8,770	7,950	6,310	7,670	7,250	5,905
51-55	9,765	9,015	7,575	8,975	8,630	7,630
56-60	11,295	10,465	8,370	10,430	10,065	8,865
61-65	18,005	17,105	13,690	17,050	16,465	14,495
66-70	24,765	23,525	18,825	23,450	22,650	19,935
>70	28,590	27,165	21,730	27,610	26,665	24,270

Registered & Corporate Office: 1<sup>st</sup> Floor, 165 - 166 Backbay Reclamation, H. T. Parekh Marg, Churchgate, Mumbai – 400 020. Customer Service Address: 6<sup>th</sup> Floor, Leela Business Park, Andheri Kurla Road, Andheri (E), Mumbai – 400 059. Toll-free: 1800 2 700 700 (Accessible from India only) | Fax: 91 22 66383699 | care@hdfcergo.com | www.hdfcergo.com CIN: U66010MH2002PLC134869. IRDA Reg No. 125.



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2A + 1 C	SI - 10 Lac							
2A+1C	Deductible							
Age Band	2 Lac	2 Lac 3 Lac 4 Lac 5 Lac						
18-35	12,155	11,295	10,365	9,745				
36-45	13,890	13,075	12,035	11,325				
46-50	24,375	22,860	21,045	19,820				
51-55	25,470	23,895	22,000	20,695				
56-60	27,055	25,780	24,150	21,735				
61-65	37,950	34,715	29,025	23,620				
66-70	50,260	45,970	38,370	31,135				
>70	70,925	64,845	54,035	43,725				

2A + 1 C		SI - 7.	5 Lac		
2A+10		Deductible			
Age Band	2 Lac	3 Lac	4 Lac	5 Lac	
18-35	8,625	8,325	7,305	6,075	
36-45	10,005	9,610	8,470	7,440	
46-50	17,485	16,905	14,910	13,080	
51-55	18,270	17,660	15,580	13,660	
56-60	20,865	18,870	16,295	14,285	
61-65	27,330	24,685	21,340	18,710	
66-70	36,200	32,665	28,270	24,780	
>70	51,080	46,045	39,890	34,955	

2A + 1 C		SI - 5 Lac		SI - 4	SI - 4 Lac	
ZATIC			De	ductible		
Age Band	2 Lac	3 Lac	4 Lac	2 Lac	3 Lac	2 Lac
18-35	5,135	4,670	3,760	3,980	3,425	3,460
36-45	5,960	5,355	4,350	5,255	4,515	4,245
46-50	9,845	8,930	7,095	8,505	7,970	6,520
51-55	10,840	9,995	8,360	9,810	9,350	8,245
56-60	12,370	11,445	9,155	11,265	10,785	9,480
61-65	19,080	18,085	14,475	17,885	17,185	15,110
66-70	25,840	24,505	19,610	24,285	23,370	20,550
>70	29,665	28,145	22,515	28,445	27,385	24,885

	SI - 10 Lac						
2A + 2 C	Deductible						
Age Band	2 Lac	3 Lac	4 Lac	5 Lac			
18-35	14,425	13,400	12,285	11,555			
36-45	17,030	16,065	14,790	13,930			
46-50	27,295	25,620	23,590	22,220			
51-55	28,660	26,910	24,780	23,320			
56-60	30,895	29,280	26,135	23,700			
61-65	39,840	36,390	30,205	24,275			
66-70	53,690	49,055	40,720	32,730			
>70	76,935	70,290	58,340	46,895			

2A + 2 C		SI - 7.	.5 Lac				
2A + 2 C		Deductible					
Age Band	2 Lac	3 Lac	4 Lac	5 Lac			
18-35	10,205	9,870	8,810	7,210			
36-45	12,275	11,795	10,560	9,255			
46-50	19,580	18,950	16,850	14,765			
51-55	20,560	19,895	17,690	15,490			
56-60	23,815	22,260	19,575	17,140			
61-65	28,695	25,805	22,400	19,620			
66-70	38,675	34,785	30,195	26,450			
>70	55,420	49,840	43,265	37,895			

2A + 2 C		SI - 5 Lac		SI - 4	SI - 3 Lac	
2A + 2 C	Deductible					
Age Band	2 Lac	3 Lac	4 Lac	2 Lac	3 Lac	2 Lac
18-35	6,090	5,535	4,460	4,720	4,060	3,655
36-45	7,325	6,565	5,350	5,680	4,880	4,670
46-50	11,690	10,600	8,415	9,590	9,060	7,380
51-55	13,020	12,020	10,095	11,220	10,790	9,540
56-60	13,555	12,555	10,510	11,735	11,320	9,970
61-65	21,610	20,530	16,425	19,180	18,520	16,310
66-70	29,720	28,230	22,590	26,380	25,480	22,430
>70	34,310	32,600	26,075	31,060	29,995	27,305

### **Premium Rates**

### Two Year Gross Premiums (excl. Tax)

Individual	SI -10 Lac							
Individual		Deductible						
Age Band	1 Lac	2 Lac	3 Lac	4 Lac	5 Lac			
0-17	8,838	8,343	7,776	7,173	6,705			
18-35	12,123	11,538	10,719	9,828	9,243			
36-45	14,589	13,626	12,852	11,835	11,142			
46-50	27,636	25,926	24,339	22,411	21,109			
51-55	29,013	27,227	25,565	23,541	22,154			
56-60	33,101	29,884	28,538	26,783	24,005			
61-65	47,814	43,154	39,429	32,721	26,296			
66-70	64,448	58,159	53,147	44,109	35,461			
>70	97,198	83,343	76,147	63,200	50,807			

Individual	SI -7.5 Lac Deductible						
individual							
Age Band	1 Lac	2 Lac	3 Lac	4 Lac	5 Lac		
0-17	6,300	6,003	5,751	4,509	4,176		
18-35	8,640	8,163	7,902	7,047	5,769		
36-45	10,404	9,819	9,441	8,451	7,407		
46-50	19,703	18,601	18,003	16,008	14,022		
51-55	20,691	19,532	18,905	16,806	14,716		
56-60	24,570	23,205	20,875	18,116	15,863		
61-65	35,490	31,093	27,953	24,268	21,255		
66-70	47,834	41,896	37,684	32,711	28,655		
>70	70,990	60,041	53,996	46,868	41,057		

Individual		SI - 5	5 Lac				
Individual	Deductible						
Age Band	1 Lac	2 Lac	3 Lac	4 Lac			
0-17	3,762	3,546	3,222	2,574			
18-35	5,166	4,869	4,428	3,573			
36-45	6,219	5,859	5,247	4,284			
46-50	11,780	11,106	10,070	7,999			
51-55	15,694	12,369	11,419	9,595			
56-60	18,701	14,684	13,601	10,881			
61-65	30,576	23,410	22,240	17,794			
66-70	42,062	32,195	30,586	24,473			
>70	48.282	37,167	35.315	28,246			

Individual		SI - 4 Lac	Lac SI - 3 Lac		3 Lac	SI - 2 Lac	
individual		Deductible					
Age Band	1 Lac	2 Lac	3 Lac	1 Lac	2 Lac	1 Lac	
0-17	3,213	2,754	2,367	2,610	1,980	1,764	
18-35	4,410	3,780	3,249	3,375	2,925	2,295	
36-45	5,310	4,545	3,906	4,590	3,735	2,574	
46-50	10,061	9,111	8,607	8,075	7,011	4,693	
51-55	14,098	10,659	10,251	12,141	9,063	6,745	
56-60	16,790	12,714	12,266	14,469	10,803	8,034	
61-65	25,838	20,777	20,066	23,654	17,667	13,124	
66-70	36,465	28,577	27,602	32,546	24,297	18,057	
>70	41,808	33,647	32,497	38,415	29,582	23,693	

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# **HEALTH SURAKSHA - TOP UP PLUS**

1 Adult +							
1 Child		Deductible					
Age Band	2 Lac	3 Lac	4 Lac	5 Lac			
18-35	16,110	14,975	13,745	12,915			
36-45	18,195	17,110	15,755	14,810			
46-50	30,495	28,595	26,330	24,780			
51-55	31,800	29,820	27,460	25,825			
56-60	34,455	32,795	30,700	27,675			
61-65	47,725	43,685	36,640	29,965			
66-70	62,730	57,405	48,025	39,130			
>70	87,915	80,405	67,120	54,475			

1 Adult +		SI - 7.	.5 Lac			
1 Child		Deductible				
Age Band	2 Lac	3 Lac	4 Lac	5 Lac		
18-35	11,435	11,045	9,620	8,055		
36-45	13,090	12,585	11,025	9,695		
46-50	21,875	21,145	18,580	16,310		
51-55	22,805	22,050	19,375	17,005		
56-60	26,475	24,020	20,685	18,150		
61-65	34,365	31,100	26,840	23,540		
66-70	45,165	40,830	35,285	30,940		
>70	63,310	57,140	49,440	43,345		

1 Adult +		SI - 5 Lac		SI - 4 Lac		SI - 3 Lac
1 Child		Deductible				
Age Band	2 Lac	3 Lac	4 Lac	2 Lac	3 Lac	2 Lac
18-35	6,805	6,190	4,985	5,285	4,545	4,035
36-45	7,795	7,010	5,695	6,050	5,200	4,845
46-50	13,045	11,830	9,410	10,615	9,900	8,120
51-55	14,305	13,180	11,005	12,165	11,545	10,170
56-60	16,620	15,365	12,295	14,220	13,560	11,910
61-65	25,350	24,000	19,205	22,285	21,360	18,775
66-70	34,135	32,350	25,885	30,085	28,895	25,405
>70	39,105	37,075	29,660	35,155	33,790	30,690

	SI - 10 Lac					
2 Adult		Deductible				
Age Band	2 Lac	3 Lac	4 Lac	5 Lac		
18-35	17,307	16,074	14,742	13,869		
36-45	20,430	19,278	17,748	16,713		
46-50	41,487	38,941	35,853	33,782		
51-55	43,567	40,907	37,668	35,445		
56-60	47,804	45,659	42,851	38,405		
61-65	69,050	63,083	52,358	42,081		
66-70	93,054	85,030	70,580	56,735		
>70	133,351	121,836	101,127	81,286		

2 Adult		SI - 7.	.5 Lac			
2 Adult		Deductible				
Age Band	2 Lac	3 Lac	4 Lac	5 Lac		
18-35	12,249	11,844	10,575	8,649		
36-45	14,733	14,157	12,672	11,106		
46-50	29,764	28,804	25,612	22,439		
51-55	31,255	30,239	26,885	23,541		
56-60	37,138	33,394	28,987	25,379		
61-65	49,745	44,733	38,825	34,008		
66-70	67,041	60,294	52,338	45,845		
>70	96,057	86,385	74,997	65,686		

2 Adult		SI - 5 Lac		SI - 4	l Lac	SI - 3 Lac
2 Adult			De	ductible		
Age Band	2 Lac	3 Lac	4 Lac	2 Lac	3 Lac	2 Lac
18-35	7,308	6,642	5,355	5,661	4,869	5,121
36-45	8,793	7,875	6,417	7,956	6,831	6,534
46-50	16,663	15,105	11,989	14,573	13,775	11,220
51-55	18,554	17,129	14,393	17,053	16,397	14,497
56-60	22,025	20,407	16,322	20,339	19,627	17,287
61-65	35,110	33,355	26,696	33,248	32,107	28,265
66-70	48,292	45,874	36,709	45,728	44,168	38,873
>70	55,751	52,972	42,374	53,840	51,997	47,327

2A + 1 C	SI - 10 Lac					
2A+10		Deductible				
Age Band	2 Lac	3 Lac	4 Lac	5 Lac		
18-35	21,880	20,330	18,660	17,540		
36-45	25,000	23,535	21,665	20,385		
46-50	46,060	43,195	39,770	37,450		
51-55	48,140	45,165	41,585	39,115		
56-60	52,375	49,915	46,770	42,075		
61-65	73,620	67,340	56,275	45,750		
66-70	97,625	89,285	74,500	60,405		
>70	137,920	126,090	105,045	84,955		

	SI - 7.5 Lac					
2A + 1 C		Deductible				
Age Band	2 Lac	3 Lac	4 Lac	5 Lac		
18-35	15,520	14,990	13,145	10,935		
36-45	18,005	17,300	15,245	13,395		
46-50	33,035	31,950	28,185	24,725		
51-55	34,525	33,385	29,455	25,830		
56-60	40,410	36,540	31,560	27,665		
61-65	53,015	47,875	41,395	36,295		
66-70	70,315	63,440	54,910	48,130		
>70	99,330	89,530	77,570	67,975		

2A + 1 C		SI - 5 Lac		SI - 4	l Lac	SI - 3 Lac
2A+10		Deductible				
Age Band	2 Lac	3 Lac	4 Lac	2 Lac	3 Lac	2 Lac
18-35	9,245	8,405	6,765	7,165	6,165	6,230
36-45	10,730	9,635	7,830	9,460	8,125	7,640
46-50	18,600	16,865	13,400	16,080	15,070	12,330
51-55	20,490	18,890	15,805	18,560	17,690	15,605
56-60	23,965	22,170	17,735	21,845	20,920	18,395
61-65	37,050	35,115	28,110	34,755	33,400	29,375
66-70	50,230	47,635	38,120	47,235	45,460	39,980
>70	57,690	54,735	43,785	55,345	53,290	48,435

2A + 2 C		SI - 1	0 Lac	
2A + 2 C		Dedu	ctible	
Age Band	2 Lac	3 Lac	4 Lac	5 Lac
18-35	25,965	24,120	22,113	20,799
36-45	30,654	28,917	26,622	25,074
46-50	51,861	48,678	44,821	42,218
51-55	54,454	51,129	47,082	44,308
56-60	58,701	55,632	49,657	45,030
61-65	77,688	70,961	58,900	47,336
66-70	104,696	95,657	79,404	63,824
>70	150,023	137,066	113,763	91,445

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### **HEALTH SURAKSHA - TOP UP PLUS**

	SI - 7.5 Lac				
2A + 2 C	Deductible				
Age Band	2 Lac	3 Lac	4 Lac	5 Lac	
18-35	18,369	17,766	15,858	12,978	
36-45	22,095	21,231	19,008	16,659	
46-50	37,202	36,005	32,015	28,054	
51-55	39,064	37,801	33,611	29,431	
56-60	45,249	42,295	37,193	32,566	
61-65	55,955	50,320	43,680	38,259	
66-70	75,416	67,831	58,880	51,578	
>70	108,069	97,188	84,367	73,895	

2A + 2 C		SI - 5 Lac SI - 4 Lac SI - 3 L				
2A + 2 G			De	ductible		
Age Band	2 Lac	3 Lac	4 Lac	2 Lac	3 Lac	2 Lac
18-35	10,962	9,963	8,028	8,496	7,308	6,579
36-45	13,185	11,817	9,630	10,224	8,784	8,406
46-50	22,211	20,140	15,989	18,221	17,214	14,022
51-55	24,738	22,838	19,181	21,318	20,501	18,126
56-60	26,432	24,482	19,969	22,883	22,074	19,442
61-65	42,140	40,034	32,029	37,401	36,114	31,805
66-70	57,954	55,049	44,051	51,441	49,686	43,739
>70	66,905	63,570	50,846	60,567	58,490	53,245

The premium under individual coverage will be charged on the completed age of the individual insured member.

- The premium under floater coverage will be charged on the completed age of the oldest insured member.
- Family Discount of 10% if 3 or more family members are covered on Individual
- Sum Insured basis under 1 Adult plan in the same policy. Premium rates are subject to change with prior approval from IRDA.

#### Loadings

- We may apply a risk loading on the premium payable (based upon the declarations made in the proposal form and the health status of the persons proposed for insurance). The maximum risk loading applicable for an individual shall not exceed above 100% per diagnosis / medical condition and an overall risk loading of over 150% per person. These loadings are applied from commencement date of the policy including subsequent renewal(s) with us or on the receipt of the request of increase in sum insured (for the increased sum insured).
- We will inform you about the applicable risk loading through a counter offer letter. you need to revert to us with consent and additional premium (if any), within 15 days of the issuance of such counter offer letter. In case, you neither accept the counter offer nor revert to us within 15 days, we shall cancel your application and refund the premium paid within next 7 days.
- Please note that we will issue policy only after getting your consent.

#### Termination

You may terminate this policy at any time by giving us written notice, and the policy shall terminate when such written notice is received. If no claim has been made under the policy, then we will refund premium in accordance with the table below:

1 Year Policy	Period	2 Year Policy I	Period
Length of time Policy in force	% of premium refunded	Length of time Policy in force	% of premium refunded
Upto 1 Month	75.00%	Upto 1 Month	87.50%
Upto 3 Months	50.00%	Upto 3 Months	75.00%
Upto 6 Months	25.00%	Upto 6 Months	62.50%
Exceeding 6 Months	Nil	Upto 12 Months	50.00%
		Upto 15 Months	37.50%
		Upto 18 Months	25.00%
		Exceeding 18 Months	Nil

We may at any time terminate this policy on grounds of misrepresentation, fraud, non-disclosure of material facts or non-cooperation by you or any insured person or anyone acting on your behalf or on behalf of an insured person upon 30 days notice by sending an endorsement to your address shown in the schedule without refund of premium.

### **Renewal Incentives**

Cumulative Bonus: Cumulative bonus of 5% of the Sum Insured for every claim free year accumulating up to 50%. In the event of a claim, the cumulative bonus shall

be reduced by 5% at the time of renewal.

#### Portability

If you are insured continuously and without interruption under any other individual health insurance policy (with high deductible) for the reimbursement of medical costs for inpatient treatment in a hospital and you want to shift to Us on renewal, Health Suraksha – Top up Plus policy makes due allowances for 30 days waiting periods, 2 years waiting period for specific illness and treatments, and waiting period for coverage of pre-existing conditions. If the Insured person transfers from any other insurer and increases the sum insured or changes his deductible, then the portability benefits will be offered only in respect to the previous sum insured and deductible.

### Terms of Renewal

- We offer renewal unless the insured person or any one acting on behalf of an insured person has acted in an improper, dishonest or fraudulent manner or any misrepresentation under or in relation to this policy or the policy poses a moral hazard.
- Grace Period Grace Period of 30 days for renewing the policy is provided
- Waiting Period The Waiting Periods mentioned in the policy wording will get reduced by 1 year on every continuous renewal of your Health Suraksha - Top up Plus policy.
- Renewal Premium Renewal premium are subject to change with prior approval from IRDA.
- Sum Insured Enhancement Sum insured can be enhanced only at the time of renewal subject to no claim have been lodged/ paid under the policy. If the insured increases the sum insured one grid up, no fresh medicals shall be required. In cases where the sum insured increase is more than one grid up, the case shall be subject to medicals. In case of increase in the sum insured waiting period will apply afresh in relation to the amount by which the sum insured has been enhanced. However the quantum of increase shall be at the discretion of the company.

### Free Look Period

You have a period of 15 days from the date of receipt of the Policy document to review the terms and conditions of this Policy. If You have any objections to any of the terms and conditions, You have the option of cancelling the Policy stating the reasons for cancellation and You will be refunded the premium paid by You after adjusting the amounts spent on any medical check-up, stamp duty charges and proportionate risk premium. You can cancel Your Policy only if You have not made any claims under the Policy. All Your rights under this Policy will immediately stand extinguished on the free look cancellation of the Policy. Free look provision is not applicable and available at the time of renewal of the Policy.

#### **Claim Procedure**

All claims under this policy will be processed and settled by specified either the Third Party Administrator (TPA) licensed by IRDA or Us.

Intimation & Assistance - Incase of any hospitalization or an event which might give rise to a claim, we request you to contact your designated TPA. Details of your designated TPA will be available on our website and will be provided in your Health Suraksha - Top up Plus policy kit.

### Procedure to avail Cashless facility -

- For any emergency Hospitalization, your designated TPA must be informed no later than 24 hours after hospitalization.
- For any planned hospitalization, kindly seek cashless authorization from your designated TPA atleast 48 hours prior to the hospitalization.
- TPA will check your coverage as per the eligibility and send an authorization letter to the provider. In case there is any deficiency in the documents sent, the same shall be communicated to the hospital within 6 hours of receipt of documents.
- Please pay the non-medical and expenses not covered to the hospital prior to In case the ailment /treatment is not covered under the policy a rejection letter
- would be sent to the provider within 6 hours.

#### While availing Cashless facility

- Insured person is entitled for cashless facility only in our empanelled hospitals. Please refer to the list of empanelled hospitals on our website
- www.hdfcergo.com or the list provided along with Policy kit or call us on our toll free number at 1800-2700-700 (accessible from any Mobile and Landline), 1800-226-226 (accessible from any MTNL and BSNL Lines).
- Rejection of cashless facility in no way indicates rejection of the claim.

### Procedure for Reimbursement of Medical Expenses

Our TPA must be informed no later than 15 days of completion of such treatment, consultation or procedure using the Claim Intimation Form.

Registered & Corporate Office: 1ª Floor, 165 - 166 Backbay Reclamation, H. T. Parekh Marg, Churchgate, Mumbai - 400 020. Customer Service Address: 6" Floor, Leela Business Park, Andheri Kurla Road, Andheri (E), Mumbai - 400 059. Toll-free: 1800 2 700 700 (Accessible from India only) | Fax: 91 22 66383699 | care@hdfcergo.com | www.hdfcergo.com CIN : U66010MH2002PLC134869. IRDA Reg No. 125.

# HDFC ERGO General Insurance Company Limited

### Prospectus



### **HEALTH SURAKSHA - TOP UP PLUS**

- Please send the duly signed claim form and all the information/documents mentioned therein to your designated TPA within 15 days of the occurrence of the Incident.
- \* Please refer to claim form for complete documentation.
  If there is any deficiency in the documents/information submitted by you, the TPA will send the deficiency letter within 7 days of receipt of the claim
- documents.
   On receipt of the complete set of claim documents, your designated TPA will send the cheque for the admissible amount, along with a settlement statement within 15 days.
- The cheque will be sent in the name of the Proposer.

Important Points for Claims Procedure:

- Payment will only be made for items covered under your policy in excess of the deductible and upto the limits therein.
- In the case of a covered hospitalization, the costs of which were not initially
  estimated to exceed the deductible but were subsequently found likely to
  exceed the deductible, the intimation should be submitted along with a copy of
  intimation made to the other insurer /reimbursement provider immediately but
  not later than 15 days on knowing that the deductible is likely to be exceeded.

Case - Insured opting for 2 Adults plan on Family Floater Basis, Sum Insured 400000 and Deductible of Rs. 200000. The Policy Period was from 01-July-2010 to 30-June-2011

#### Example 1

Insured	Date of Hospitalisation	Claimed Amount	Payable Amount
Insured 1	10-Aug-2010	200,000	0 (200000 claim amount – 200000 Deductible)
Insured 1	10-Sep-2010	200,000	200000 (200000 claim amount – 0 (200000 Deductible applied to claim on 10-Aug-2010)

#### Example 2

Insured	Date of Hospitalisation	Claimed Amount	Payable Amount
Insured 1	10-Aug-2010	100,000	0 (100000 claim amount, deductible for the year remaining 200000- 100000=100000)
Insured 1	10-Sep-2010	50,000	0 (50000 claim amount, deductible for the year remaining 200000- 100000+50000 = 50000)
Insured 1	10-Oct-2010	60,000	10000 (60000 claim amount – 50000 deductible remaining for the year)

#### Tax Benefit

The premium amount paid under this policy qualifies for deduction under Section 80D of the Income TaxAct.

**IRDA REGULATION NO 5** - This policy is subject to regulation 5 of IRDA (Protection of Policyholder's Interests) Regulation.

Insurance is the subject matter of solicitation.

For more details on risk factors, terms & conditions, please read the sales brochure before concluding a sale.

### Disclaimer

This is only a summary of the product features. The actual benefits available are as described in the policy, and will be subject to the policy terms, conditions and exclusions. Please seek the advice of your insurance advisor if you require any further information or clarification.